

NAHAC-NMAS Phase1 Enhancements and SMRP Program Implementation SOW

Prepared By:



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Statement of Work

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Speridian Technologies

About NAHAC

The Nevada Affordable Housing Assistance Corporation, a nonprofit organization and administrator of the U.S. Treasury sponsored Nevada Hardest Hit Fund.

NAHAC would like to implement the NMAS which is based on CMAC which was originally developed and implemented by Speridian for CalHFA-MAC's Keep Your Home California program.

Speridian is excited to partner with NAHAC in delivering this solution addressing their business needs.

About Speridian

Speridian is a CMMI Level 5 company with a talented group of techno-functional experts who empower organizations to shape the future of their IT landscape. We serve our clients across time zones through our Global Delivery Centers in the USA, Middle East and India. Speridian has been a global provider of cost-effective and quality services to blue-chip clients since 2003. Headquartered in Albuquerque, New Mexico, we have offices in Rockville MD, Portland OR, Miami FL in the United States; Toronto Canada, Trivandrum, Mumbai and Bangalore in India; and Dubai in the UAE.

Established in 2003, Speridian is an organically funded, financially stable and consistently profitable organization with a vision to further grow as a global IT solutions provider, designing, developing and deploying enterprise-wide, technology-enabled software solutions to clients spanning multiple geographies. Speridian is a teeming hub of talent, shaping the future of the IT landscape. Speridian was recently listed for the seventh time in a row in Inc. 500's list of the fastest growing private companies in America. We have been consistently featured in the acclaimed Inc. 5000 list of fast growing IT companies in the US, based on the percentage of revenue growth since 2008. Our talented pool of resources has profound experience in implementing multiple projects across diverse industry verticals for global clients. Speridian handpicks experienced professionals to fill the senior positions and recent graduates from some of the world's most prestigious universities. The collective knowledge base and domain expertise helps us serve our clients better. Speridian has extensive experience of working across multiple verticals

including the Public Sector, Manufacturing, Healthcare and Financial Services. Speridian has nearly 700+ qualified consultants globally.

1. Project Scope Description

The scope of the project is threefold:

Phase 1 Application Enhancements: Consists on changes in the Programs Eligibility Module, changes on Triage and Counseling system workflows, eliminate the automated unemployment status evaluation and provide a manual option to the users.

The key changes/activities coming under the project scope can be summarized as follows.

Divisions	Sub Divisions
Changes in Pre Eligibility Module	<ul style="list-style-type: none"> Modify the screens to include the additional questions and make changes in the existing questions Modify the existing pre-eligibility logic to include additional criteria Database changes - Modify the existing table and stored procedures to handle the new data points
Eligibility Rule Changes	<ul style="list-style-type: none"> Modify the existing eligibility rules to incorporate the changes suggested by NAHAC
Workflow System Changes	<ul style="list-style-type: none"> End of Triage, the file will be transferred to the counseling agencies based on availability of the counselor and there should be an option to assign the file to the agency from a drop-down list of agencies After completing the counseling, the agencies does the document collection as well. So the file should remain in the counselor's pipeline till all the documents are uploaded. Provide an additional screen in the counseling workflow to upload the documents. The workflow will be completed only after all the documents are uploaded.
Enhancement in EDD Process	<ul style="list-style-type: none"> As NAHAC is not going to use the EDD integration for the unemployment status verification for the homeowners qualified for the unemployment program, need to modify the application to bypass the EDD integration functionality.

Second Mortgage Reduction Program (SMRP) reinstating/integration.

The key changes/activities coming under the project scope can be summarized as follows.

Divisions	Sub Divisions
Counsel Portal Changes	<ul style="list-style-type: none"> • Counsel Portal Changes
Eligibility Rule Changes	<ul style="list-style-type: none"> • Modify the existing eligibility rules to incorporate the changes suggested by NAHAC
Templates changes	<ul style="list-style-type: none"> • HAP Email Template Changes • HAP Hard Copy template Changes
Data-element/Document Configuration Changes	<ul style="list-style-type: none"> • Data-element/Document Configuration Changes
Disbursement Changes	<ul style="list-style-type: none"> • Funding Process Changes • Disbursement Module Changes
CDFA Changes	<ul style="list-style-type: none"> • CDFA Inbound Changes • CDFA Outbound Changes
Notification Changes	<ul style="list-style-type: none"> • Email Template Changes • Hard Copy Template Changes • Notification Settings Changes • Notification Process Changes (Including Db and Application Change)

2. Development Approach

Speridian will modify the NAHAC NMAS application to enhance the system to accommodate the additional business requirements as well the workflows to fit NAHAC process flow, enable SMRP program as a separate session; i.e. separate from PRP/MRAP.

The following approach will be followed:

Phase1 Enhancements

1. Modify the Pre-eligibility module, Eligibility rules and logic to accommodate the changes in the flows, and additional questions requested by NAHAC. This includes changes in the database.
2. Change the System workflows to accommodate requested changes in the Triage

process as detailed in section 1, including changes to the automated unemployment verification process.

SMRP Implementation

1. Setup a new program for SMRP
2. If the HO is eligible for MRAP/PRP and SMRP, the user will select SMRP first and will fund it
3. The System should use the secondary mortgage for SMRP program including CDF
4. After funding SMRP, the underwriter user will do the soft re-counseling of the HO and do the MRAP/PRP. A Counseling user id for underwriters will be created, so that they can complete the counseling and copy the documents from SMRP session
5. The HO will not be eligible for SMRP if there is more than one secondary mortgage

3. Assumptions

- DETR integration for verifying the unemployment status is not part of this current scope.
- It is assumed that NAHAC will validate the changes in screens and Eligibility rules, according as part of Phase 1 User Acceptance Testing.
- It is assumed that NAHAC will validate the SMRP Changes, according as part of Phase 1 User Acceptance Testing.

4. Deliverables

The following deliverable(s) will be generated as a result of the system development effort.

- Enhanced Eligibility Modules and System workflows for NAHAC NMAS system
- SMRP program implemented for NAHAC NMAS system according to description on section 1 and 2 of this document.

5. Implementation Plan

The System enhancements will be completed during phase 1 of the NMAS system.

6. Implementation Cost

Professional Services	One Time Cost
Phase 1 Enhancements	\$6,210.00
Professional Services for SMRP program	\$10,000.00
Total implementation cost	\$16,210.00

Payment Terms

- Payment terms for the one time professional services are as follows
 - One-time payment on Phase 1 completion (application Go Live)

8. Approvals

The undersigned have made, agree upon and shall perform the foregoing SOW, which is incorporated into the Professional Services Agreement (“Agreement”) described above.

NAHAC

Speridian Technologies, LLC

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____