

Performance Report – October 2020

NAHAC reduced staffing by one full-time employee in October and is currently recruiting a replacement for accounting personnel. Current staff consists of six (6) full-time regular employees and nine (9) temporary employees, with most continuing to work remotely due to the COVID-19 pandemic.

In October the Call Center addressed 2,675 calls. A total of 3,095 intake sessions were completed under the current Unemployment Mortgage Assistance Program (UMAP). NAHAC staff completed 2,888 sessions and the Housing Counseling Agencies completed 207 sessions. The following is a breakdown by file status.

Intake Sessions Initiated	3,095	
Funded:		Funded Amounts:
- Unemployment Mortgage Assistance Program (UMAP)	184	\$832,522
- Mortgage Reinstatement Assistance Program (MRAP)	1	\$7,457
Approved/Pending Funding	80	
Ineligible:		
- In Pre-Eligibility	934	
- In Counseling/Eligibility	246	
Withdrawn	961	
Incomplete (closed out prior to completion of application)	47	
Net Remaining Pending Eligibility Review	642	

Approximately \$6.3M in reallocated program dollars and lien recoveries remain for UMAP. Through October, 185 home retention files were funded for a total of \$839,979. Additionally, there are approximately 722 files in review or pending funding with a commitment of approximately \$3.2M. The combined total files funded, pending funding, and in review is a commitment of approximately \$4M.

Down Payment Assistance (DPA) Program

One file is pending invoicing from the Nevada Housing Division.

Program Wind Down

August 31, 2021 remains as the final program closure date.

Amounts Funded

Since inception NAHAC has expended approximately \$191.5M; of which \$26.2M is allocated to administrative expenses. Disbursements for programs represent \$165.3M. Approximately \$8M is remaining, which represents \$2.3M in program funding, \$3.3M in lien recoveries, and \$2.4M for administrative expenses.