<u>Performance Report – April 2021</u>

To date there have been 3,549 intake sessions completed under the Unemployment Mortgage Assistance Program (UMAP). Staff completed 3,319 sessions and Housing Counseling Agencies completed 230. The following is a breakdown by file status:

| Intake Sessions Initiated | 3,549 | |
|--|-------|-----------------|
| Funded: | | Funded Amounts: |
| - Unemployment Mortgage Assistance Program (UMAP) | 927 | \$5,516,700.69 |
| - Mortgage Reinstatement Assistance Program (MRAP) | 11 | \$161,647.22 |
| Approved/Pending Funding | 5 | |
| Ineligible: | | |
| - In Pre-Eligibility | 1,014 | |
| - In Counseling/Eligibility | 352 | |
| Withdrawn | 1,190 | |
| Incomplete (closed out prior to completion of application) | 50 | |
| Net Remaining Pending Eligibility Review | 0 | |

Overall staff decreased by one (1) temporary employee. Current staff consists of seven (7) full-time regular employees and four (4) temporary employees. More staff are in the office; however, staff continue to split their time working remotely, and in the office as needed.

Reallocated program dollars and lien recoveries (\$6.3M) have been allocated as follows: 938 home retention files funded (\$5,678,348) and 5 files are pending funding (\$36K). NAHAC ceased accepting new applications in March 2021.

Program Wind Down

Program closure date remains August 31, 2021.

Amounts Funded

NAHAC has expended approximately \$197.5 of which \$27.3M is allocated to administrative expenses. Disbursements for programs represent \$170.2M. All Treasury dollars have been expended, and lien recovery dollars are being utilized for funding of the final files. Approximately \$3M is remaining, which represents \$1.7M in lien recoveries and \$1.3M for administrative expenses.