

Performance Report – May 2021

The final tally of activity for the Unemployment Mortgage Assistance Program (UMAP) was 3,560 intake sessions. Of that total, NAHAC staff completed 3,332 sessions and Housing Counseling Agencies completed 228. The following is a breakdown by file status:

Intake Sessions Initiated	3,560	
Funded:		Funded Amounts:
- Unemployment Mortgage Assistance Program (UMAP)	932	\$5,561,863.79
- Mortgage Reinstatement Assistance Program (MRAP)	11	\$161,647.22
Approved/Pending Funding	0	
Ineligible:		
- In Pre-Eligibility	1,025	
- In Counseling/Eligibility	352	
Withdrawn	1,190	
Incomplete (closed out prior to completion of application)	50	
Net Remaining Pending Eligibility Review	0	

Overall, number of staff remained consistent from what was reported in April; however, one regular staff member moved from full time to part time, changing the staffing makeup to six (6) full-time regular employees, one (1) part-time regular employee, and four (4) temporary employees. The number and frequency of staff working in the office continued to increase in May, with all staff now spending a majority of time in the office versus working remotely.

Reallocated program dollars and lien recoveries (\$6.3M) were allocated as follows: 943 home retention files funded (\$5,723,511). NAHAC ceased accepting new applications in March 2021.

Program Wind Down

Program closure date remains August 31, 2021.

Amounts Funded

NAHAC has expended approximately \$197.7 of which \$27.5M is allocated to administrative expenses. Disbursements for programs represent \$170.2M. All Treasury dollars have been expended, and lien recovery dollars were utilized for funding of the final files. Approximately \$3M is remaining, which represents \$1.9M in lien recoveries and \$1.1M for administrative expenses.