

## PERFORMANCE REPORT SEPTEMBER 2024

The following report outlines the application (file) status, funding, and other performance measures of the Nevada Homeowner Assistance Fund (HAF) through September 30, 2024.

# **Applications (Files)**

As of the end of September, a total of 10,097<sup>1</sup> applications were initiated through the Homeowner Assistance Fund System (HAFS) Portal. This number includes households with more than one file, due to duplicate applications and homeowners reapplying for assistance. Approximately 192 files remain in the Application/Document Collection stages (96 executed by the homeowner, 16 homeowners returning for additional assistance, and 80 in Pre-Sign status) and an additional 187 files are in the Processing and Eligibility queues. As of this reporting period, a total of 2,008 files are classified as "Withdrawn" due to homeowners not completing the application timely; duplicate applications; and/or requests from homeowners to withdraw. Overall, a total of 5,001 files have been "Denied." The top denial reasons include the following: the homeowner did not complete the application timely, the household income exceeds Area Median Income (AMI) limits as defined by the U.S. Department of the Treasury, and homeowner does not meet the eligibility requirements. Additionally, at the end of this reporting period 2,7091 unique households were approved.

The following illustrates files in the pipeline by Status after Document Collection (See Definitions at end of the report).

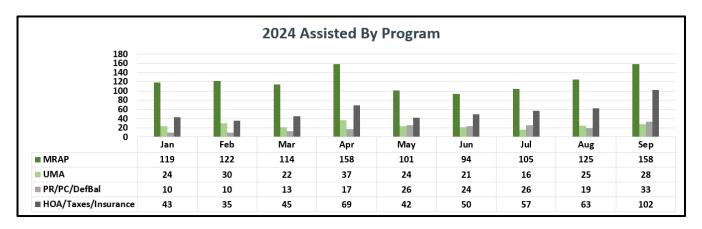
A. Application Suspended - Processing B. Processing - Ready for Underwriting - Recommend Denial	5 0	5	
C. Processing - Ready for Underwriting - Recommend Approval D. Processing - In Review E. Processing - Waiting on Docs	1 56 42	99	187
F. Underwriting - Waiting on Response from Servicer G. Underwriting - Approved Funds Allocated H. Underwriting - In Review	80 0 3	83	
I. Closing – Loan Signing J. Approved – Active/Completed	52 2,657	2,709	

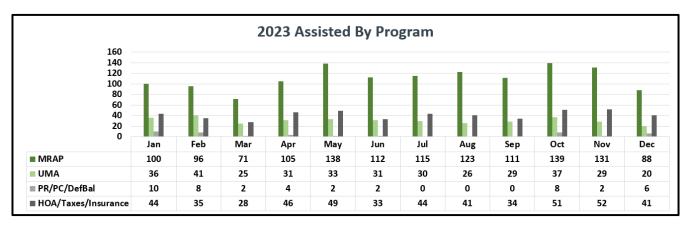
This report includes 26 Non-Conforming Loan Limit (CLL) loans that were initially disclosed to the Treasury on February 21, 2024, due to a discrepancy in the CLL interpretation. Although NAHAC has repaid the HAF assistance for these loans, they are still included in this report's totals. The system of record is expected to be updated by mid-November to exclude these totals.

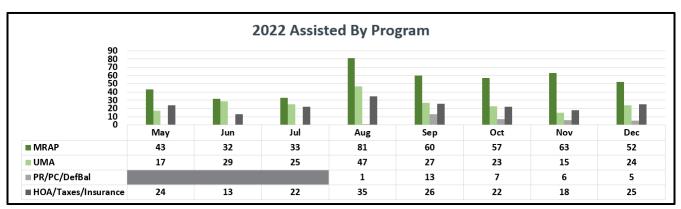
<sup>&</sup>lt;sup>1</sup> Total does not include **16** applications which represent homeowners who have applied for subsequent assistance.



Collectively, there were **2,709** unique households assisted. However, there was a cumulative number of **5,091** fundings, which represents a disaggregated number of approvals broken out by program and returning homeowners funded for subsequent assistance. The following charts outline the disaggregated number of files assisted by program and includes Additional Funds Request (AFR).



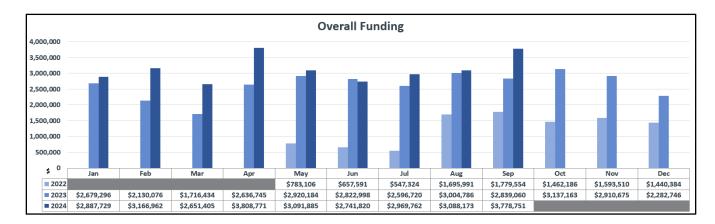


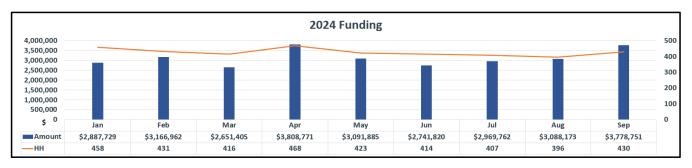


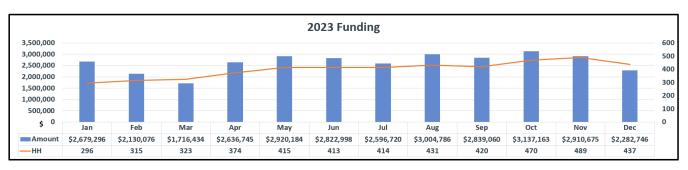


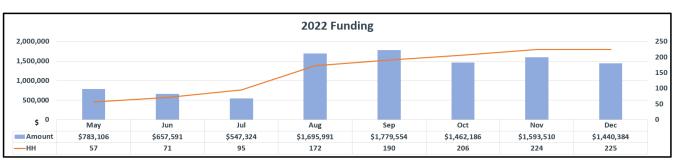
# **Fundings**

A total of \$69,821,787 has been expended in mortgage assistance, including housing related expenses such as property taxes, homeowners' insurance, and homeowners' association assessments. The total number of homeowners assisted per month includes homeowners with recurring monthly payments that were approved under the Unemployment Mortgage Assistance (UMA) program.

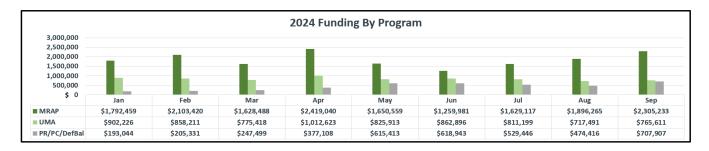


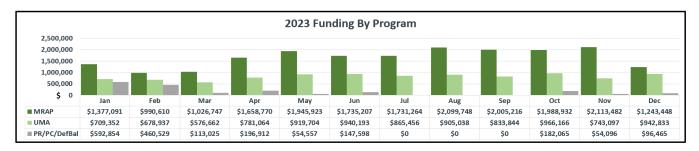






<sup>\*</sup>Households - HH







<sup>\*</sup>Households - HH

## **Households Assisted**

A total of 362 households were assisted in September 2024: 243 recurring and 119 new households.

	2024 Households Assisted											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total HH	421	397	371	419	387	369	363	348	362			
New HH	113	113	97	148	102	90	96	102	119			
Recurring	308	284	274	271	285	279	267	246	243			

	2023 Households Assisted											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total HH	294	314	320	369	411	401	403	414	405	447	455	412
New HH	114	107	77	113	143	115	110	115	104	140	122	82
Recurring	180	207	243	256	268	286	293	299	301	307	333	330

	2022 Households Assisted											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total HH					57	70	95	171	185	201	223	220
New HH					57	39	43	94	63	67	71	61
Recurring					0	31	52	77	122	134	152	159

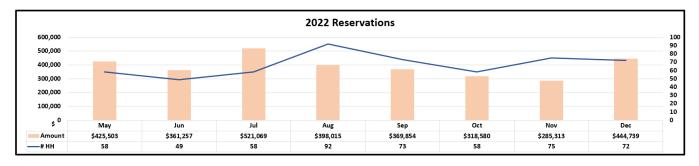


## **Reservations/Allocations**

Approximately \$3.8 Million is currently reserved for files that have been approved and recurring monthly UMA payments. The following chart outlines the number of households and funds reserved by month.



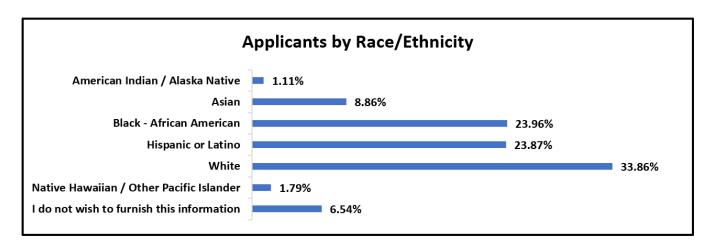


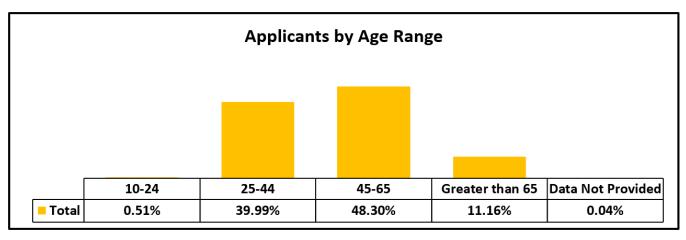


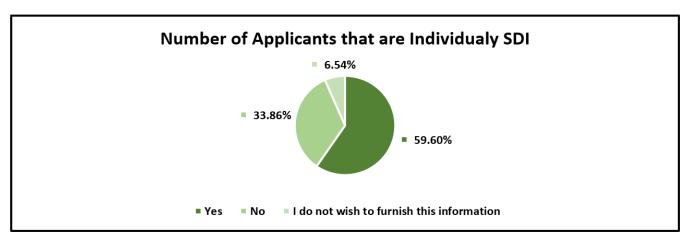


# **Demographics**

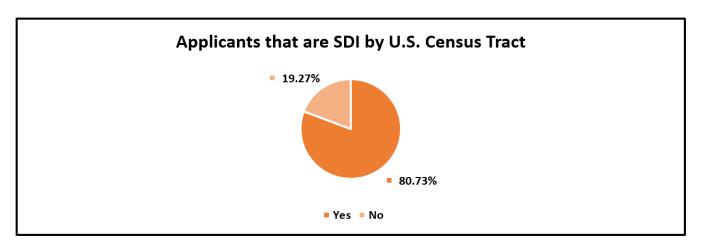
The following charts demonstrate key performance measures for this reporting period, including race/ethnicity, age, socially disadvantaged individuals (SDI), median income and veteran status.

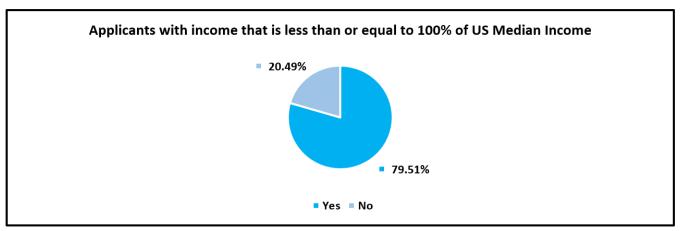


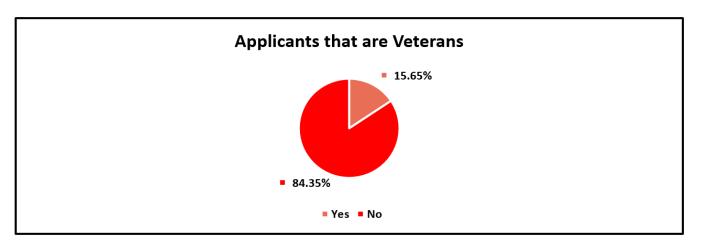














## **Project Hand Holding**

One-on-one assistance is provided to homeowners who have difficulty completing their application. Partnerships with housing counseling agencies (HCAs) have been beneficial in follow-up contact with homeowners and file processing. The chart below demonstrates the outcomes of the files assigned to the HCAs as a result of Project Hand Holding.

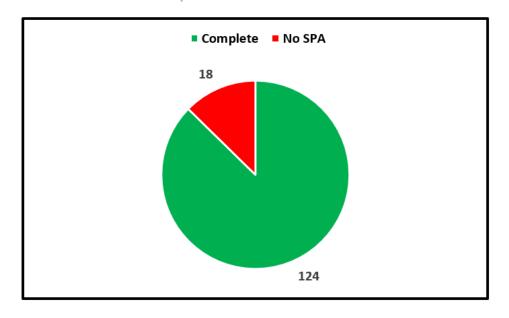
\*Applications submitted represent completed applications.

By HCA											
Organization 🔻	Number of Applicants 🔻	Applicants Submitted 🔻	Submitted (%)	Applicants Approved 🔻	Approved (%)	Applicants Funded	Funded (%) 🔻				
CPLC	400	178	44.50%	125	70.22%	124	69.66%				
CSNV	376	111	29.52%	71	63.96%	71	63.96%				
NHSSN	441	123	27.89%	77	62.60%	77	62.60%				
NP	534	181	33.90%	115	63.54%	115	63.54%				
Total	1751	593	33.87%	388	65.43%	387	65.26%				
Overall											
Organization	Number of Applicants	Applicants Submitted	Submitted (%)	Applicants Approved	Approved (%)	Applicants Fundad T	Fundad (%)				

# **Servicer Participation Agreement Scorecard**

10097

Currently, there are 124 services participating in both UMA and MRAP.



There is (1) pending file for the **18** missing SPAs.



#### **Outreach**

Please see the following outreach events:

#### September 2024

• CSNV

September 21<sup>st</sup> Homebuyer Education Class (English)
 September 28h Homebuyer Education Class (Spanish)

NHSSN

o September 7<sup>th</sup> Celebrating Unity Through Diversity Gala (Las Vegas)

NPI

September 11<sup>th</sup> Homebuyer Education Class (English)
 September 18<sup>th</sup> Homebuyer Education Class (Spanish)

• Other

o September 20<sup>th</sup> Celebrando Nuestra Cultura, A Clark County Latino Cultural Festival

(Clark County Government Center)

## October 2024

• CPLC

o October 5<sup>th</sup> Community Health & Housing Resource Fair (CPLC)\*

• <u>CSNV</u>

o October 5<sup>th</sup> Community Health & Housing Resource Fair (CPLC)\*

• NAHAC

October 5<sup>th</sup> Community Health & Housing Resource Fair (CPLC)\*

o October 24<sup>th</sup> NAHAC HCA/LACSN Appreciation Event (Nevada Partners, Inc.)

### November 2024

• <u>NPI</u>

November 6<sup>th</sup> Homebuyer Education Class (English)
 November 13<sup>th</sup> Homebuyer Education Class (Spanish)

### December 2024

NPI

December 4<sup>th</sup> Homebuyer Education Class (English)
 December 11<sup>th</sup> Homebuyer Education Class (Spanish)



### **Definitions**

- **A.** <u>Application Suspended Processing</u>: File has been suspended in Processing stage and is pending additional review before disposition.
- **B.** <u>Processing Ready for Underwriting Recommend Denial</u>: File has been recommended for denial, pending second review by Underwriter prior to disposition.
- C. <u>Processing Ready for Underwriting Recommend Approval</u>: File recommended for approval, pending second review by Underwriter prior to disposition.
- **D.** <u>Processing In Review</u>: File currently under review by a Processor.
- E. <u>Processing Waiting on Docs</u>: File waiting on additionally requested document(s).
- **F.** <u>Underwriting Waiting on Response from Servicer</u>: File reviewed by Underwriter and waiting for a response from the servicer before disposition and/or funding.
- **G.** <u>Underwriting Approved Funds Allocated</u>: File approved, and funds have been allocated. No payments are made until closing documents are signed.
- **H.** <u>Underwriting In Review</u>: File under review by Underwriter prior to sending request for servicer records.
- **I.** <u>Closing Loan Signing</u>: File has been approved for funding pending the execution of the Deed of Trust and Promissory Note or Grant Agreement.
- **J.** <u>Approved Active/Completed</u>: Payment is made for mortgage assistance, including housing related expenses such as property taxes, homeowner's insurance, and Homeowners Association assessments. This total will include returning homeowners receiving a second HAF approval.