

## PERFORMANCE REPORT

**April 2025**

The following report outlines the application (file) status, funding, and other performance measures of the Nevada Homeowner Assistance Fund (HAF) through April 30, 2025.

### Applications (Files)

As of the end of April, a total of **11,507<sup>1</sup>** applications were initiated through the Homeowner Assistance Fund System (HAFS) Portal. This number includes households with more than one file, due to duplicate applications and homeowners reapplying for assistance. Approximately **172** files remain in the Application/Document Collection stages (**96** executed by the homeowner, **21** homeowners returning for additional assistance, and **55** in Pre-Sign status) and an additional **94** files are in the Processing and Eligibility queues. As of this reporting period, a total of **2,212** files are classified as “Withdrawn” due to homeowners not completing the application timely; duplicate applications; and/or requests from homeowners to withdraw. Collectively, an overall total of **5,828** files have been “Denied.” The top denial reasons include the following: homeowner did not complete the application timely; household income exceeds the Area Median Income (AMI) as defined by the U.S. Department of the Treasury, and the amount needed to bring the loan current exceeds the program cap. Additionally, at the end of this reporting period **3,201<sup>1</sup>** unique households were approved.

The following illustrates files in the pipeline by Status\* after Document Collection.

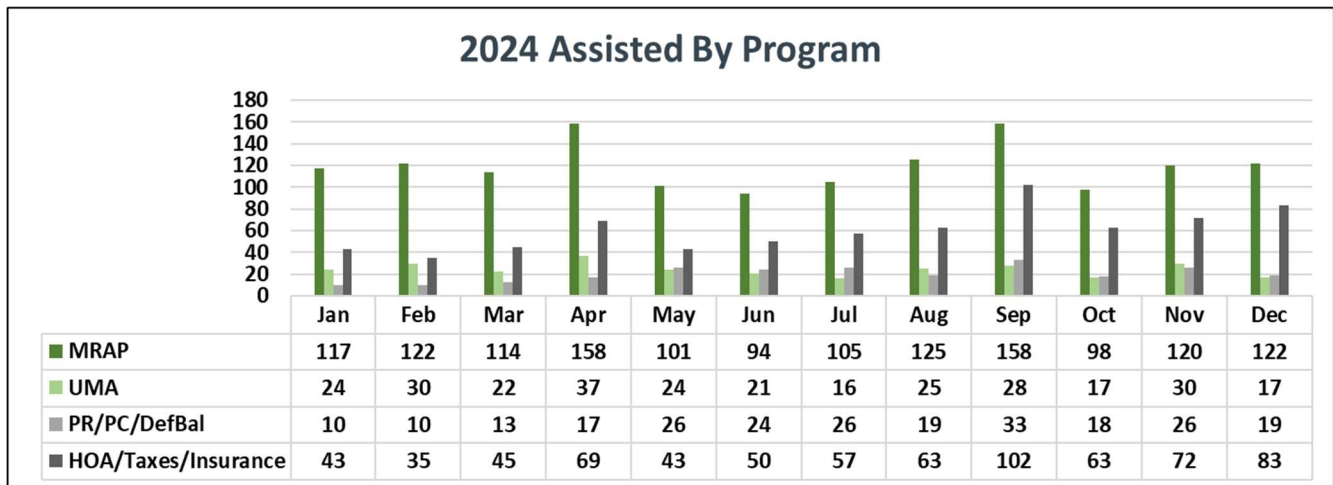
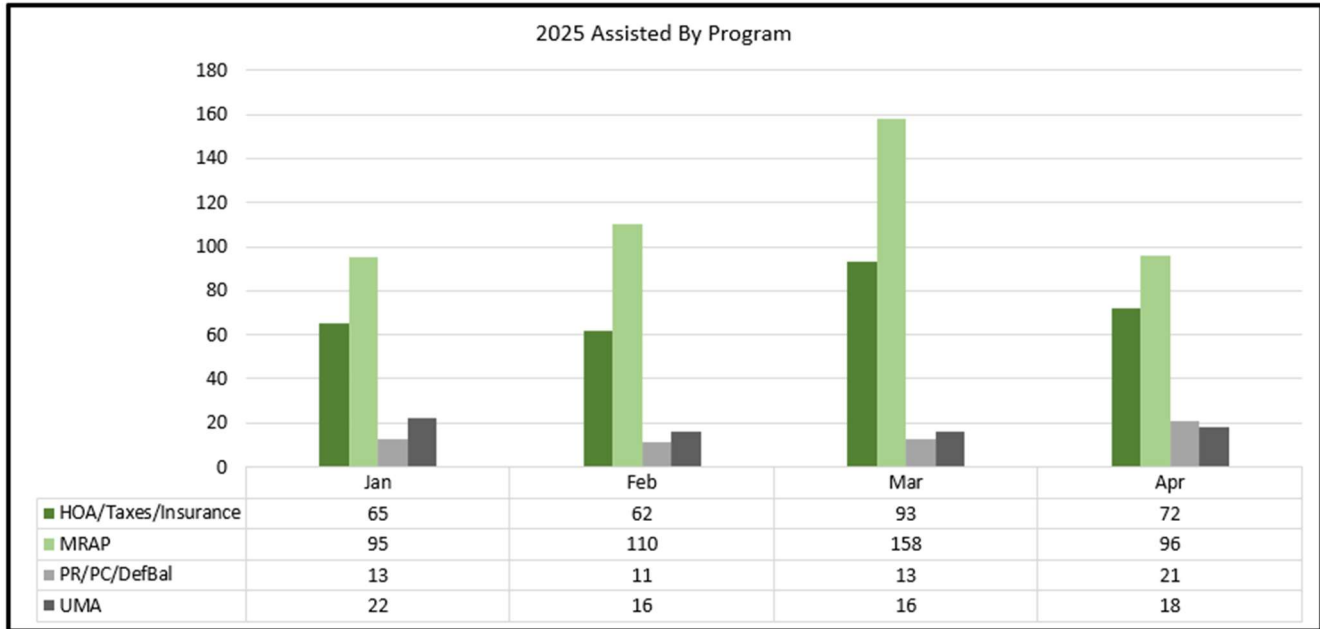
A. Application Suspended - Processing	4	4	94
B. Processing - Ready for Underwriting - Recommend Denial	0		
C. Processing - Ready for Underwriting - Recommend Approval	0		
D. Processing - In Review	21	30	
E. Processing - Waiting on Docs	9		
F. Underwriting - Waiting on Response from Servicer	56		60
G. Underwriting - Approved Funds Allocated	0		
H. Underwriting - In Review	4		
I. Closing – Loan Signing	63		3,201
J. Approved – Active/Completed	3,138		

\*See definitions at end of report.

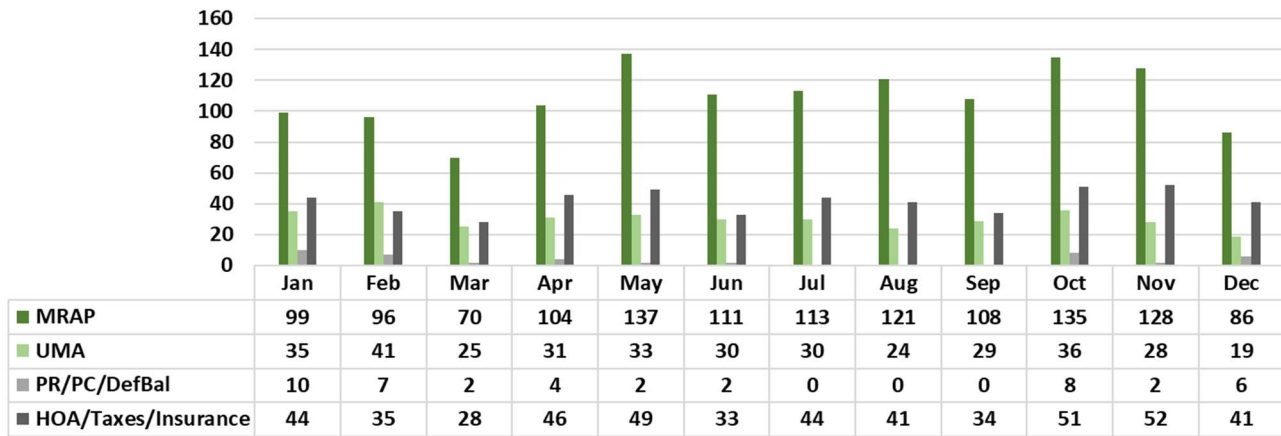
This report does not contain thirteen (13) Non-Conforming Loan Limit (CLL) files that did not meet HAF Guidelines and were backed out of the system. Fourteen (14) Non-CLL files remain within the reported numbers as these homeowners received HOA or other stand-alone assistance that qualified under HAF.

<sup>1</sup> Total does not include **21 AFR** applications which represent homeowners who have applied for subsequent assistance.

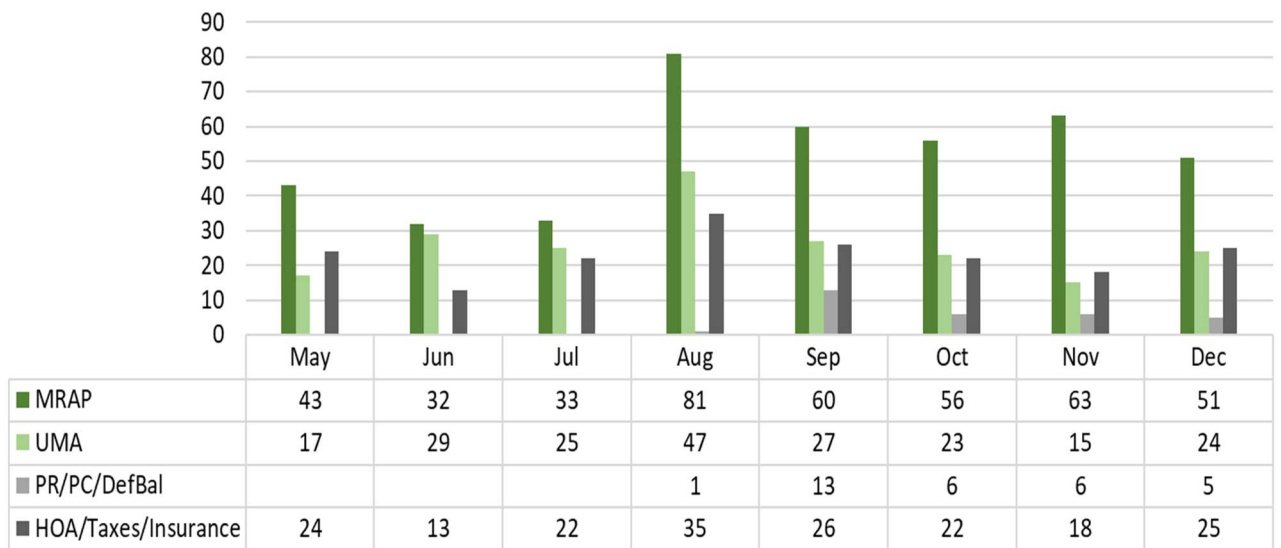
Of the **3,201** unique households assisted, there were a cumulative number of **6,623** fundings, which represents a disaggregated number of approvals broken out by program and returning homeowners funded for subsequent assistance. The following charts outline the disaggregated number of files assisted by program and includes Additional Funds Request (AFR).



### 2023 Assisted By Program

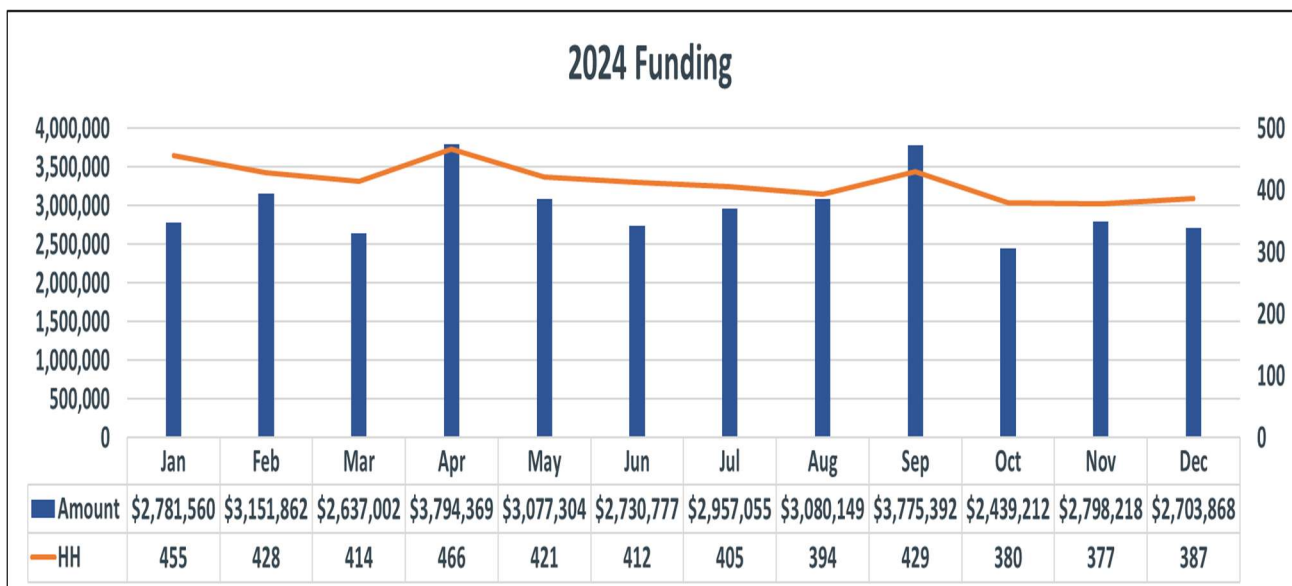
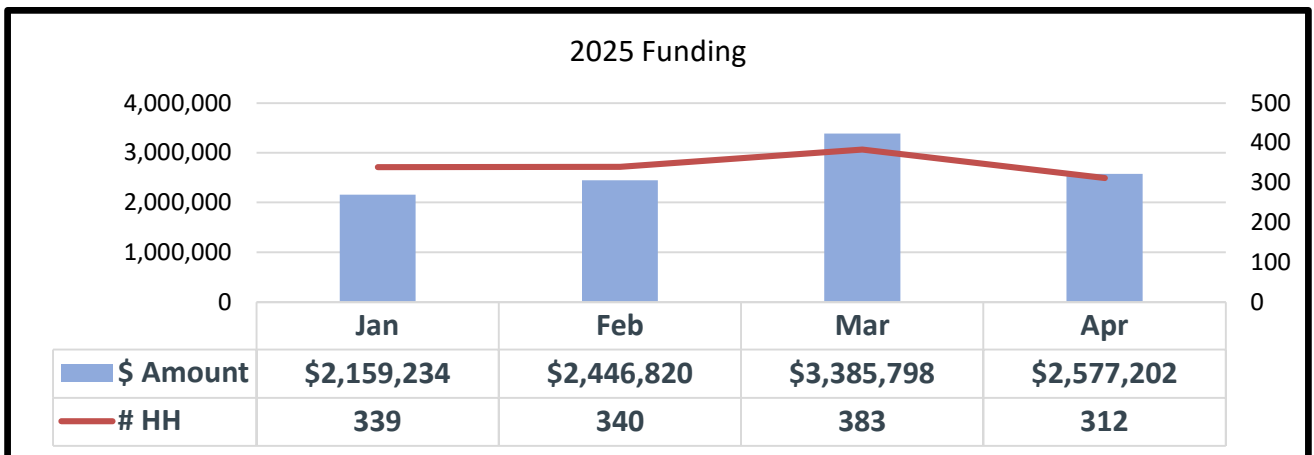
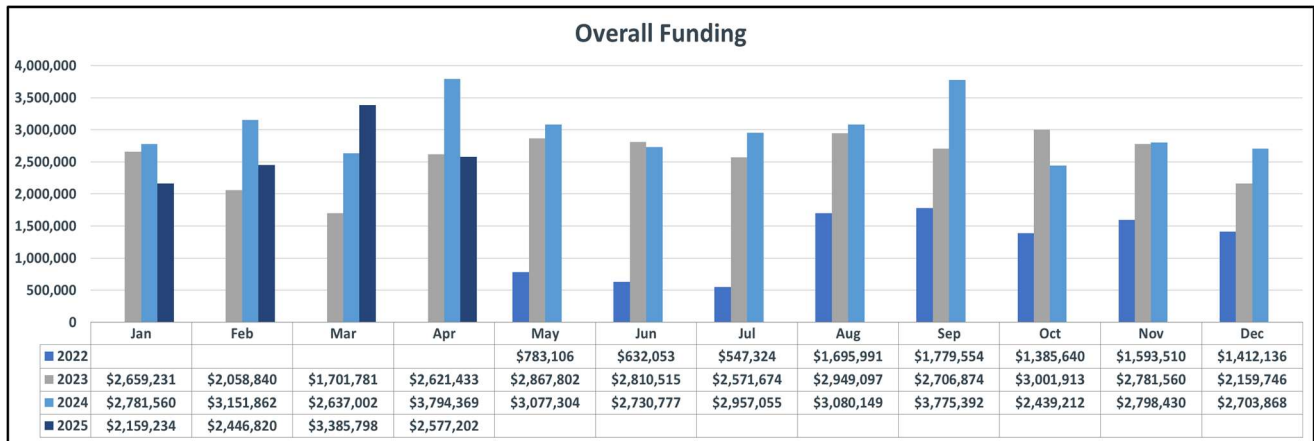


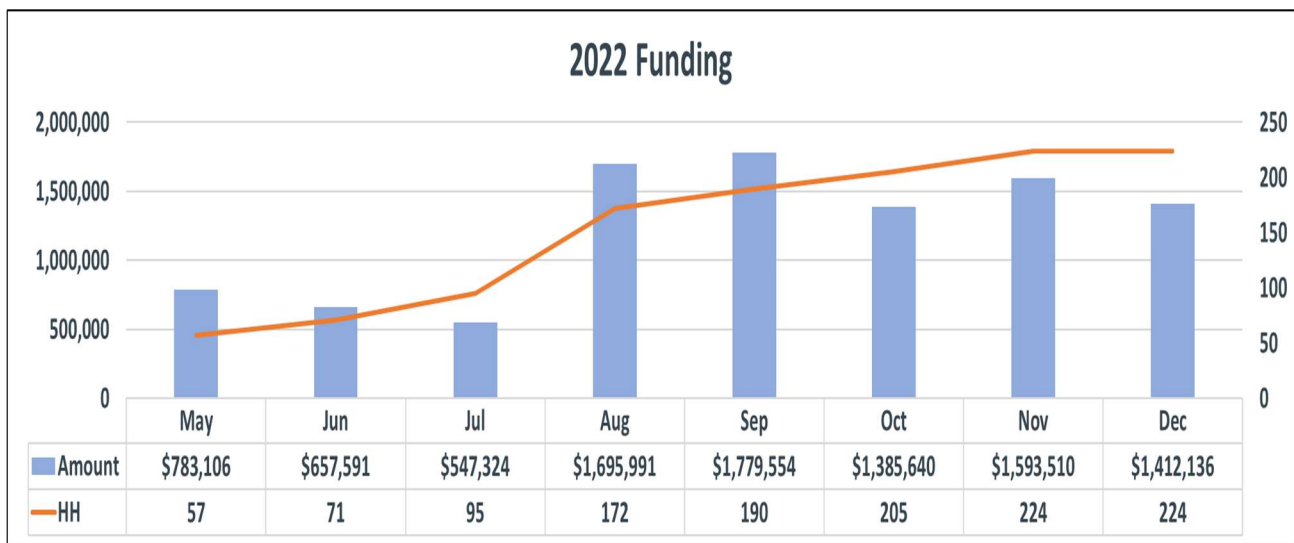
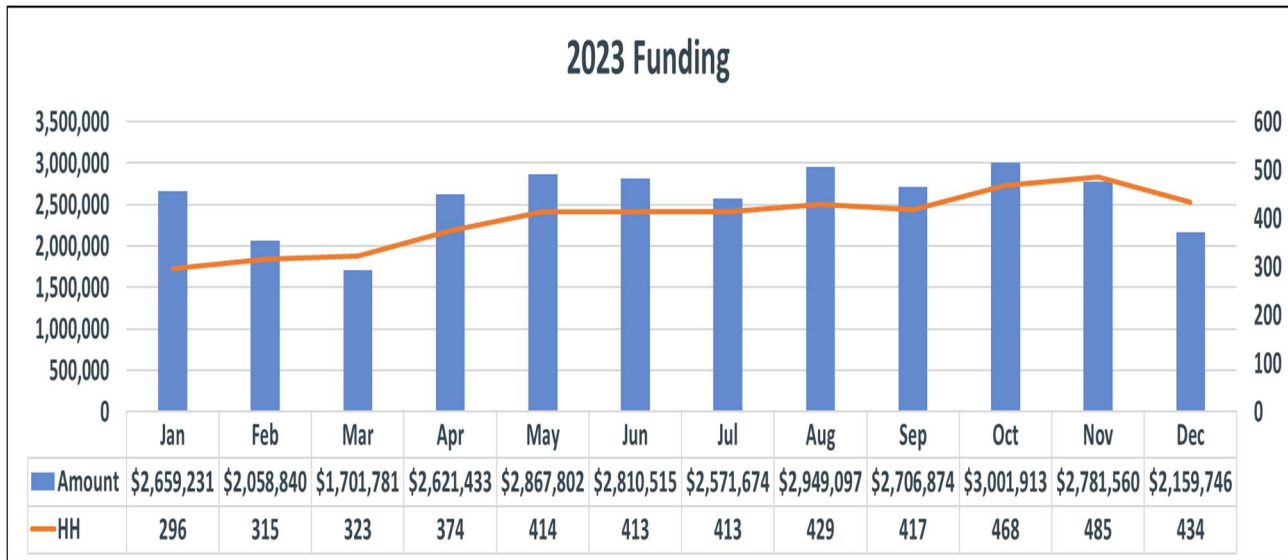
### 2022 Assisted By Program



### Fundings

A total of **\$87,215,812** has been expended in mortgage assistance, including housing related expenses such as property taxes, homeowners' insurance, and homeowners association assessments. The total number of homeowners assisted per month includes homeowners with recurring monthly payments that were approved under the Unemployment Mortgage Assistance (UMA) program.





\*Households – HH

### Households Assisted

A total of **247** households were assisted in April: **190** recurring and **57** new households.

2025 Households Assisted												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total HH	282	275	289	247								
New HH	64	67	97	57								
Recurring	218	208	192	190								

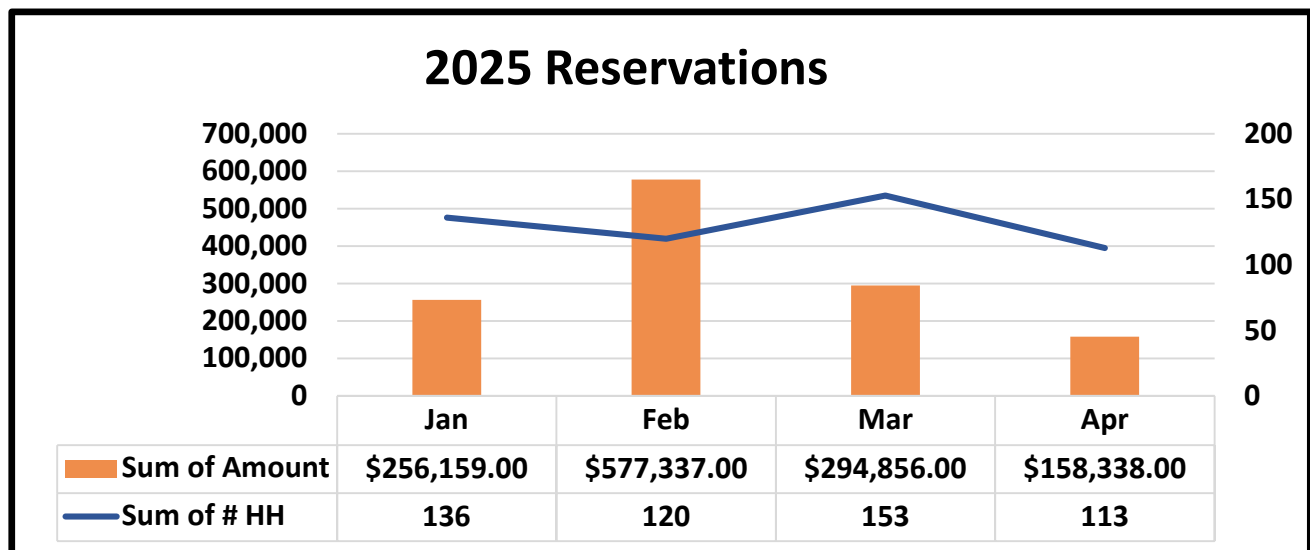
2024 Households Assisted												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total HH	418	395	369	417	385	367	361	346	361	325	329	322
New HH	112	113	97	148	102	90	96	102	119	81	96	83
Recurring	306	282	272	269	283	277	265	244	242	244	233	239

Households Assisted 2023												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total HH	294	314	320	369	410	401	402	412	402	445	452	409
New HH	114	107	77	113	142	115	109	113	102	139	120	81
Recurring	180	207	243	256	268	286	293	299	300	306	332	328

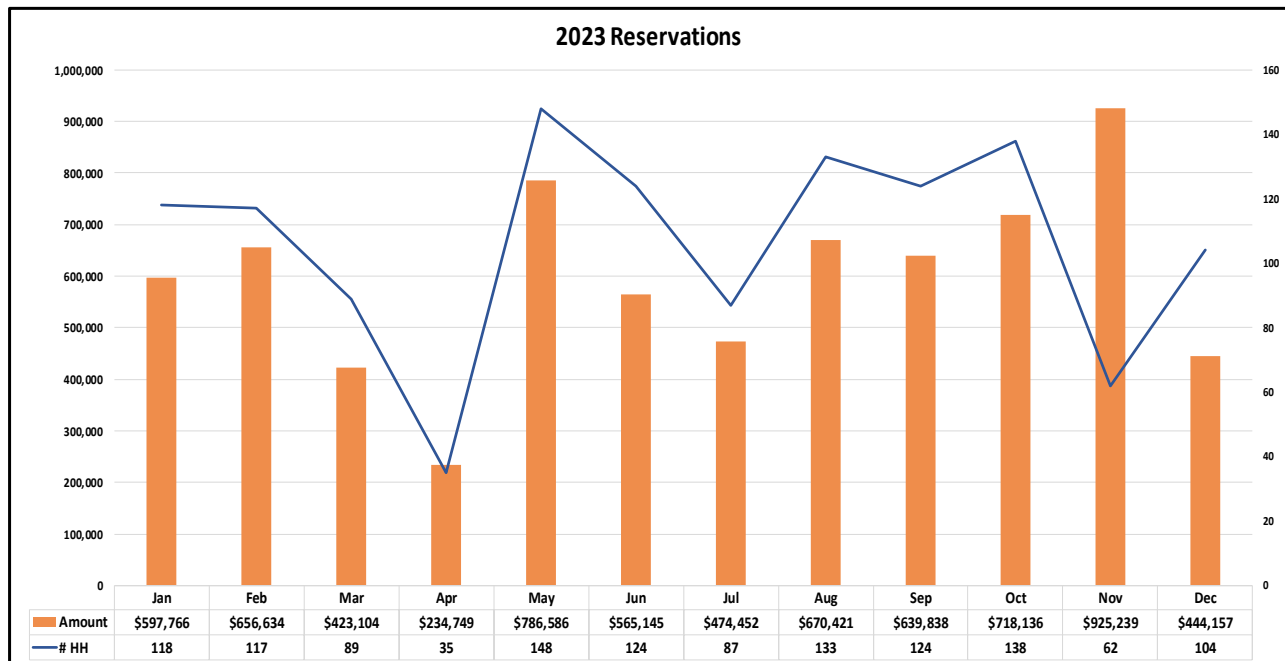
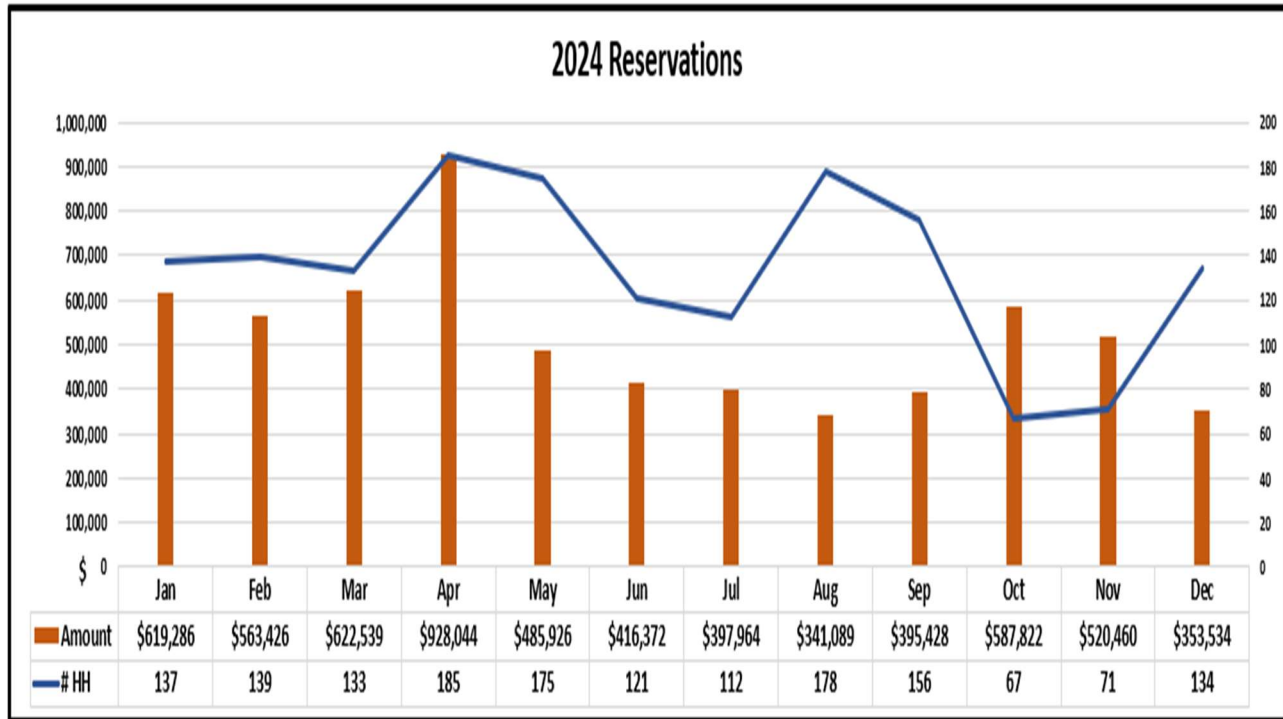
Households Assisted 2022												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total HH					57	70	95	171	185	200	223	219
New HH					57	39	43	94	63	66	71	60
Recurring					0	31	52	77	122	134	152	159

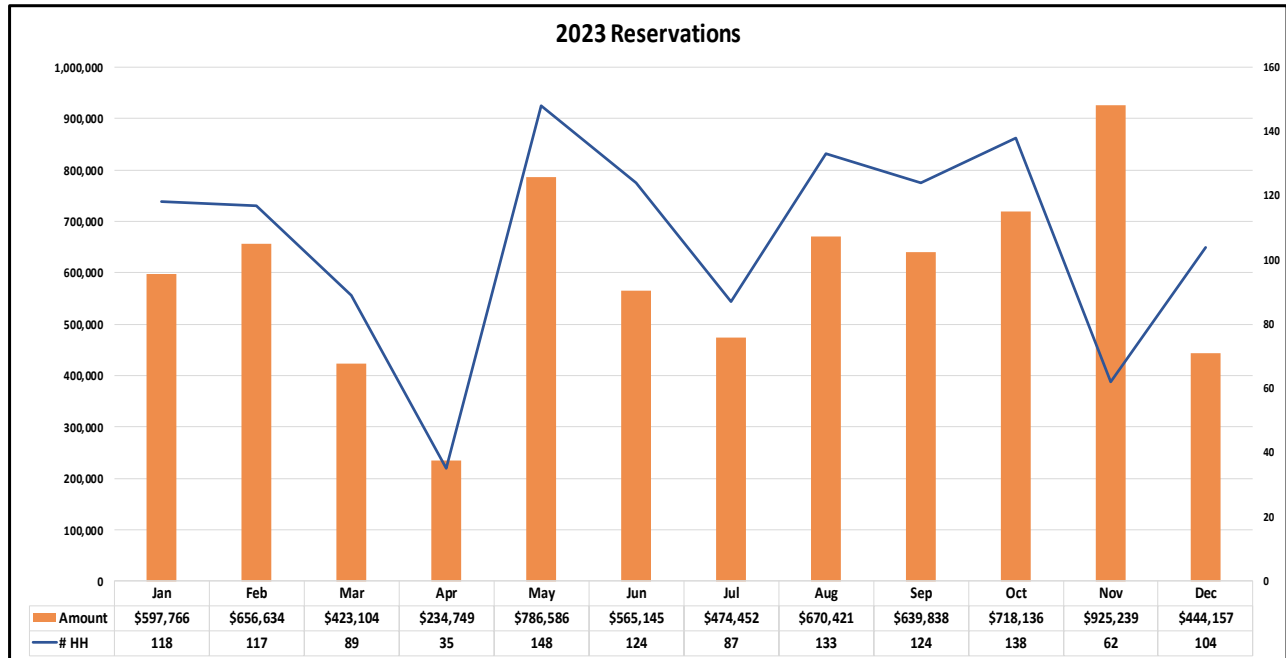
### Reservations/Allocations

Approximately \$2,513,155 is currently reserved for files that have been approved and recurring monthly UMA payments. The following chart outlines the number of households and funds reserved by month.



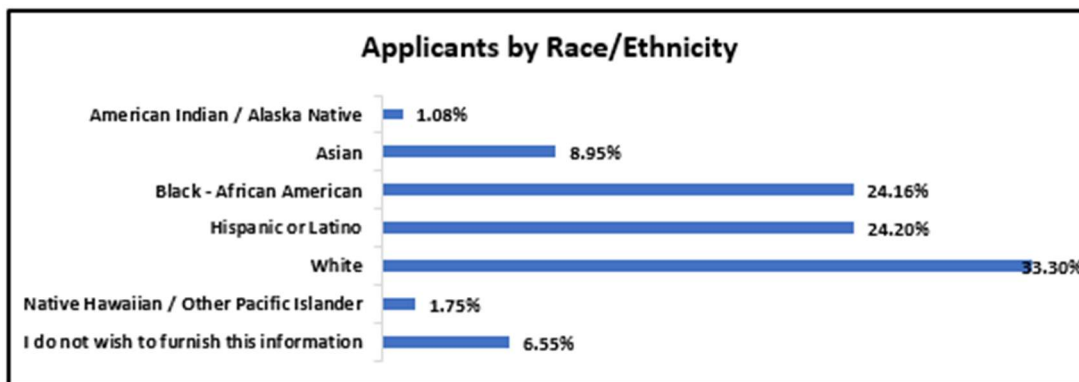






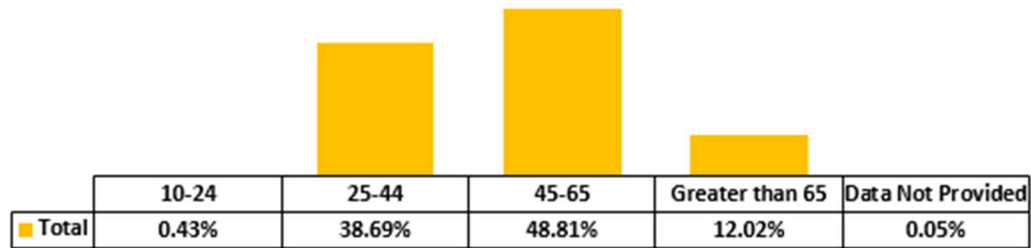
## Demographics

The following charts demonstrate key performance measures for this reporting period, including race/ethnicity, age, socially disadvantaged individuals (SDI), median income and veteran status.

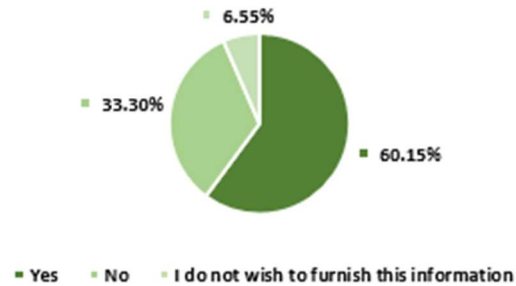




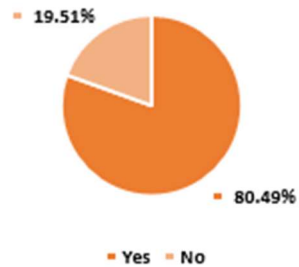
### Applicants by Age Range



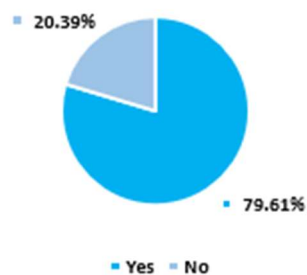
### Number of Applicants that are Individually SDI

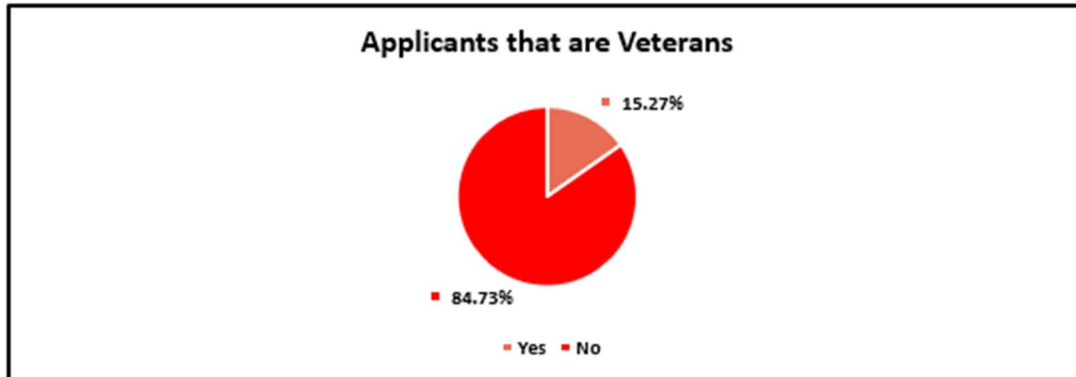


### Applicants that are SDI by U.S. Census Tract



### Applicants with income that is less than or equal to 100% of US Median Income





### **Project Hand Holding**

One-on-one assistance is provided to homeowners who have difficulty completing their application. Partnerships with housing counseling agencies (HCAs) have been beneficial in follow-up contact with homeowners and file processing. The chart below demonstrates the outcomes of the files assigned to the HCAs as a result of Project Hand Holding.

### **By HCA**

Organization	Number of Applicants	Applicants Submitted	Submitted (%)	Applicants Approved	Approved (%)	Applicants Funded	Funded (%)
CPLC	440	203	46.14%	147	72.41%	146	71.92%
CSNV	421	134	31.83%	89	66.42%	89	66.42%
NHSSN	483	143	29.61%	93	65.03%	93	65.03%
NP	624	233	37.34%	154	66.09%	154	66.09%
<b>Total</b>	<b>1968</b>	<b>713</b>	<b>36.23%</b>	<b>483</b>	<b>67.74%</b>	<b>482</b>	<b>67.60%</b>

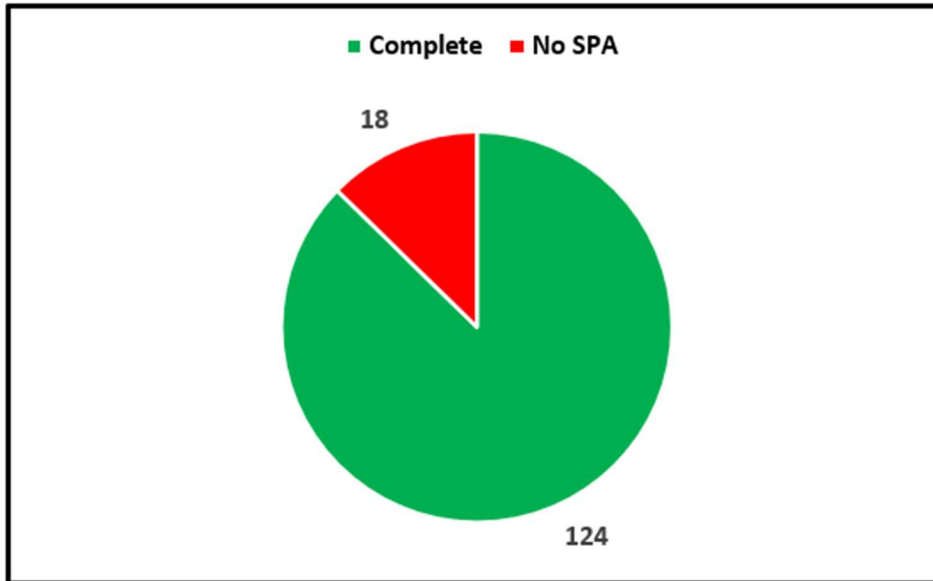
### **Overall**

Organization	Number of Applicants	Applicants Submitted	Submitted (%)	Applicants Approved	Approved (%)	Applicants Funded	Funded (%)
<b>Total</b>	<b>11507</b>	<b>5993</b>	<b>52.08%</b>	<b>3349</b>	<b>55.88%</b>	<b>3334</b>	<b>55.63%</b>

\*Applications submitted represent completed applications.

**Servicer Participation Agreement Scorecard**

Currently, there are **124** servicers participating in both UMA and MRAP.



There are no pending files for the 18 incomplete and missing SPAs.

## **Outreach**

Please see the following outreach events:

### **April 2025**

- **Chicanos Por La Causa (CPLC)**
  - April 5<sup>th</sup> Fair Housing Month Community Resource Fair (Las Vegas)
  - April 5<sup>th</sup> Homeownership & Financial Literacy Workshop – English (Las Vegas)
  - April 12<sup>th</sup> Homeownership & Financial Literacy Workshop – English (Las Vegas)
  - April 19<sup>th</sup> Homeownership & Financial Literacy Workshop – Spanish (Las Vegas)
  - April 26<sup>th</sup> Homeownership & Financial Literacy Workshop – Spanish (Las Vegas)
- **Community Services of Nevada (CSNV)**
  - April 5<sup>th</sup> Fair Housing Month Community Resource Fair (Las Vegas)
- **NAHAC**
  - April 5<sup>th</sup> Fair Housing Month Community Resource Fair (Las Vegas)

### **May 2025**

- **Chicanos Por La Causa (CPLC)**
  - May 3<sup>rd</sup> Homeownership & Financial Literacy Workshop – English (Las Vegas)
  - May 10<sup>th</sup> Homeownership & Financial Literacy Workshop – English (Las Vegas)
  - May 17<sup>th</sup> Homeownership & Financial Literacy Workshop – Spanish (Las Vegas)
  - May 24<sup>th</sup> Homeownership & Financial Literacy Workshop – Spanish (Las Vegas)
- **Nevada Partners, Inc. (NPI)**
  - May 12<sup>th</sup> Homebuyer Workshop – English (Las Vegas)
  - May 20<sup>th</sup> Homebuyer Workshop (Las Vegas)

### **June 2025**

- **Chicanos Por La Causa (CPLC)**
  - June 7<sup>th</sup> Homeownership & Financial Literacy Workshop – English (Las Vegas)
  - June 14<sup>th</sup> Homeownership & Financial Literacy Workshop – English (Las Vegas)
  - June 21<sup>st</sup> Homeownership & Financial Literacy Workshop – Spanish (Las Vegas)
  - June 28<sup>th</sup> Homeownership & Financial Literacy Workshop – Spanish (Las Vegas)
- **NAHAC**
  - June 7<sup>th</sup> 2nd Annual Housing Fair – Your Housing Connection (Las Vegas)
- **NHSSN**
  - June 7<sup>th</sup> 2nd Annual Housing Fair – Your Housing Connection (Las Vegas)
- **Nevada Partners, Inc. (NPI)**
  - June 17<sup>th</sup> Homebuyer Workshop – English (Las Vegas)
  - June 25<sup>th</sup> Homebuyer Workshop – Spanish (Las Vegas)

## Definitions

- A. Application Suspended – Processing: File has been suspended in Processing stage and is pending additional review before disposition.
- B. Processing – Ready for Underwriting – Recommend Denial: File has been recommended for denial, pending second review by Underwriter prior to disposition.
- C. Processing – Ready for Underwriting – Recommend Approval: File recommended for approval, pending second review by Underwriter prior to disposition.
- D. Processing – In Review: File currently under review by a Processor.
- E. Processing – Waiting on Docs: File waiting on additionally requested document(s).
- F. Underwriting – Waiting on Response from Servicer: File reviewed by Underwriter and waiting for a response from the servicer before disposition and/or funding.
- G. Underwriting – Approved Funds Allocated: File approved, and funds have been allocated. No payments are made until closing documents are signed.
- H. Underwriting – In Review: File under review by Underwriter prior to sending request for servicer records.
- I. Closing – Loan Signing: File has been approved for funding pending the execution of the Deed of Trust and Promissory Note.
- J. Approved – Active/Completed: Payment is made for mortgage assistance, including housing related expenses such as property taxes, homeowner's insurance, and Homeowners Association assessments. This total will include returning homeowners receiving a second HAF approval.